Customer Documentation

Welcome to the Engineering Technology Services WiKi. Here you can find documentation related to using and accessing College of Engineering Technology resources. You will also find blog posts and articles about upcoming outages, changes, and maintenance windows.

Scheduled/Ongoing Work

- **Thursday, August 1 starting at 5:00 P.M.** - Network switch upgrades in Baker Systems Engineering and Bolz Hall. Expect a disruption in network connectivity.
- **Thursday, August 1** – COEIT File Shares (entire College) changes to home (U:\) and share folders as we prepare for new storage. University-owned Windows computers on campus will auto-configure. Mac users and VPN users on home computers should review this link prior to August 12th to re-configure their connections to the drives. If you need assistance, please submit a ticket at https://go.osu.edu/ets.
- **Monday, August 5 starting at 5:00 P.M.** - Network switch upgrades in CAR and CDME. Expect a disruption in network connectivity.
- **Monday, August 5 starting at 9:00 A.M.** - Solidworks license server migration. Licenses will not be available for checkout for a brief time period. Work should take under an hour, but will affect CAR, MSE, BME, and EED.
- **Wednesday, August 7 starting at 5:00 P.M.** – ETS will be performing maintenance related to CSE servers and services. Expect downtime and/or intermittent services through 12:00 A.M.
- **Wednesday, August 7 starting at 5:00 P.M.** – CSE user web directories and Linux class directory moving. Class directory will continue to be mounted as /class and web as /share/CSE/web/userdirs.
- **Monday, August 12** – Pulse VPN will be upgraded in the earlier morning hours. Beginning on August 12, Pulse VPN clients will call for an automatic update at first use after our work.
- **Week of August 12** – Storage Upgrade Work Continues (entire College). Brief 30 minute outages per individual should be expected during one evening as the cutover is made. Finalized schedule will be communicated as we get closer.
- **Ongoing** - Windows 7 devices must be upgraded to Windows 10 by January 2020. We continue to reach out to those running this OS to schedule upgrades.

Completed Work:

- New [Spirion Identity Finder](https://go.osu.edu/ets) configuration will alert users to the presence of restricted data on their systems with options to review and/or delete. See this link for full details on what it means for you!

Upcoming Work (Dates TBD):

- Final preparations for autumn semester are underway. Please don't hesitate to contact us, if we can be of assistance as we approach the start of AU19!